



## Whitchurch & Ganarew Neighbourhood Plan

Version 1.0  
August 2016  
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# Whitchurch & Ganarew Neighbourhood Plan Questionnaire Report



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## Introduction

In 2013 Whitchurch & Ganarew Parish Council set up a Steering Group to prepare a Parish Plan, which identified the concerns and aspirations of the residents of our community. The same group of volunteers now lead the development work for a Neighbourhood Plan. The Steering Group developed a questionnaire to help gather data from as many residents as possible to make sure a representative view is obtained to show their needs and views on future development within the parish.

The questionnaire allowed residents of the parish to respond to questions about development and about the impact that developments might have on the natural environment and on the existing heritage and the built environment.

Before the questionnaire was issued, there was a Community Presentation on 14th and 15th May 2016 to provide information about the parish, and gather in views, concerns and aspirations that would inform the drafting of this questionnaire.

This report presents the basic results of the household survey (for all residents 16 years old and over) and has been independently produced by Data Orchard CIC, commissioned by the Whitchurch & Ganarew Parish Council, and based directly on the residents' responses to the distributed questionnaires.

## Version history

Version 1.0 – Report to Whitchurch & Ganarew Parish Council

## Presentation of results

This report presents the results of the survey mainly in the form of tables and charts. For the most part the base for each question is the total number of respondents who answered that question. However, if 10% or more of the total survey respondents didn't answer a particular question that is applicable to everyone, the base for that question is considered as the 'total survey respondents'. For those questions where a substantial proportion have not answered, it is considered that using the total survey respondents as the base and showing how many did not answer gives a more appropriate representation of respondents' opinions. In this report, an \* indicates the situations where this has been used.

The tables show the number and percentage of respondents who selected each option. When percentages are presented, they are rounded to the nearest whole number. This may give rise to occasions where the total number of respondents sums to just under or over 100%. Note that if respondents could select more than one answer to a particular question, the percentages may add up to more than 100%.

## Survey methodology

The questionnaires were delivered in June 2016 to each household in the parish by volunteers and completed questionnaires were collected two weeks after the delivery date. A collection box was also provided as an alternative at "Woods of Whitchurch".

A copy of the questionnaire can be found in Appendix 1

## Response to the survey

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According to the 2011 Census, the total number of people aged 16 and over, usually resident in Whitchurch & Ganarew Parish on 27th March 2011 was 964<sup>1</sup>. Based on this census figure, responses have been received from 31% of residents aged 16 years and over.

Residents who responded to the questionnaire	Census 2011 Resident population		
	Number	Number in parish	% of population responding
Total respondents	303	964	31%

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<sup>1</sup> Table KS102EW - Age structure. ONS Crown Copyright Reserved [from Nomis on 9<sup>th</sup> February 2016]

## Key findings

Nearly a third of residents responded to the questionnaire about development and about the impact that developments might have on the natural environment and on the existing heritage and the built environment. The following points summarise the key findings from the results to the questionnaire.

### Housing in the parish:

Over 70% of respondents wanted to allocate sites in the Neighbourhood Plan, compared to just under 20% who wanted to use the Development Control process and 11% who had no opinion. Over half the respondents (56%) wanted the Core Strategy minimum of 'no more than 43 houses' whilst 44% were prepared to go higher.

Three quarters of respondents wanted 'market homes for ownership' to be prioritised followed by 40% who wanted 'custom and self-build homes' and 'homes with shared ownership (part buy, part rent)' prioritised. Nearly a quarter of respondents wanted 'market homes for rental' and 'Housing Association homes to rent' prioritised.

Approximately 40% preferred the developments to be 'on a number of smaller sites (5 to 10 homes)' or 'on a high number of single plots and very small sites (1 to 4 homes)'. The majority of respondents wanted these to be on 'converted redundant buildings' or 'restored derelict or abandoned buildings' plots. Respondents felt there was the greatest need for 'starter homes (2 bedrooms)' followed by 'family homes (3 bedrooms)'.

Three quarters of respondents wanted to see the provision of plots of land for self-build and custom build homes in the parish, with 40% feeling 'the Neighbourhood Plan should broadly encourage self-build projects' whilst 32% felt it 'should identify specific sites for self-build homes'.

In terms of new development, respondents felt 'design that reflects the style and build form of the area' and 'provision of off road parking' to be the most important features with two thirds of respondents finding each of them very important. 'Using sustainable design and be energy efficient' and 'use of traditional local building materials' were also both felt to be important by over three quarters of respondents.

## Employment and Economy:

The majority of people who responded were either retired or employed full-time, followed by those who were self-employed or employed part-time. A third of respondents worked outside of the parish and nearly 20% worked within the parish. The main types of employment were within:

- ▶▶▶▶▶▶ Industry and/or manufacturing
- ▶▶▶▶▶▶ Provision of services
- ▶▶▶▶▶▶ Transport and distribution

The main types of employment respondents felt should be encouraged locally were:

- ▶▶▶▶▶▶ Agriculture or horticulture
- ▶▶▶▶▶▶ Visitor attraction or activity provider
- ▶▶▶▶▶▶ Community care
- ▶▶▶▶▶▶ Visitor accommodation provider
- ▶▶▶▶▶▶ Information technology

Respondents felt that 'improved broadband' and 'improved mobile phone reception' were the two top issues that would encourage new business to the parish.

Nearly 60% of respondents felt that the Neighbourhood Plan should encourage land for businesses by suggesting locations for 'small scale living and working properties'. There was support for both 'individual commercial or industrial units' and 'business centres' but with a much lower level of support. 'Brownfield land' and 'conversion of existing buildings' were two types of land that should be allocated for business development according to over 80% of respondents. Nearly two thirds felt new land for business should be located 'in and around Whitchurch' and over half felt that land should be located 'at Wyastone Leys'.

## Heritage and the Built Environment:

- ▶▶▶▶▶▶ 75% of respondents felt that the historic and listed buildings should be better protected and presented.
- ▶▶▶▶▶▶ 86% felt sites of archaeological significance should be better protected and presented.
- ▶▶▶▶▶▶ 89% of respondents felt it was important to have the green open spaces maintained.

## The Natural environment:

Over 60% had 'no opinion' about additional areas of land or natural features that may need more protection, 18% said there were some.

Over half the respondents had concerns about 'noise pollution, particularly from the A40 dual carriageway and road noise. Other issues they were concerned about include pollution, lights, traffic and litter.

There was support to see the establishment of a local wildlife group from 55% of respondents. In terms of getting directly involved in environmental conservation work, this had much lower support with only 15% (43 respondents) who said they would.

The majority of respondents had not suffered from flooding in the last 10 years. However, for those who had, the majority was caused by road run-off and field run-off and in most cases it 'affected resident's access' or 'their grounds and outbuildings'. There were a further 59 respondents who had concerns that flooding may affect them in the future.

### **Roads, traffic and transport:**

Respondents were mostly concerned with 'traffic speed' and 'condition of road surfaces', followed by 'safety of pedestrians' and 'safety of access and exit slips roads to the A40', with over half of respondents feeling concerned about each of them.

The biggest concerns for traffic speed were around the old Monmouth Road, old Ross Road, A40, Crockers Ash and Whitchurch. Conditions of road surfaces and pot holes were cited in Doward, Whitchurch, Symonds Yat West and Crockers Ash. The safety of pedestrians was particularly mentioned around the school, village, old Ross Road, Llangrove Road, the B4164, Crockers Ash, old Monmouth Road and Symonds Yat West. Most of the following ideas for improving traffic issues were supported by half the respondents or more:

- ▶▶▶▶▶▶ Introduce speed limits in Whitchurch and Crocker's Ash where none exist
- ▶▶▶▶▶▶ Reduce speed limits
- ▶▶▶▶▶▶ Improve or extend pavements in Whitchurch
- ▶▶▶▶▶▶ Introduce a 50 mph speed limit on the A40 through the parish

There were more respondents who felt there was not a need for more public car parking spaces (40%) compared to 30% who said there was a need. A further 30% had no opinion.

In terms of what would encourage respondents and their families to use public transport more, there wasn't a large amount of support, however 49% felt if there was a 'more frequent service' that this may encourage them. Following that were 'provide earlier or later services' and 'provide free transport for John Kyrle pupils on public bus services'.

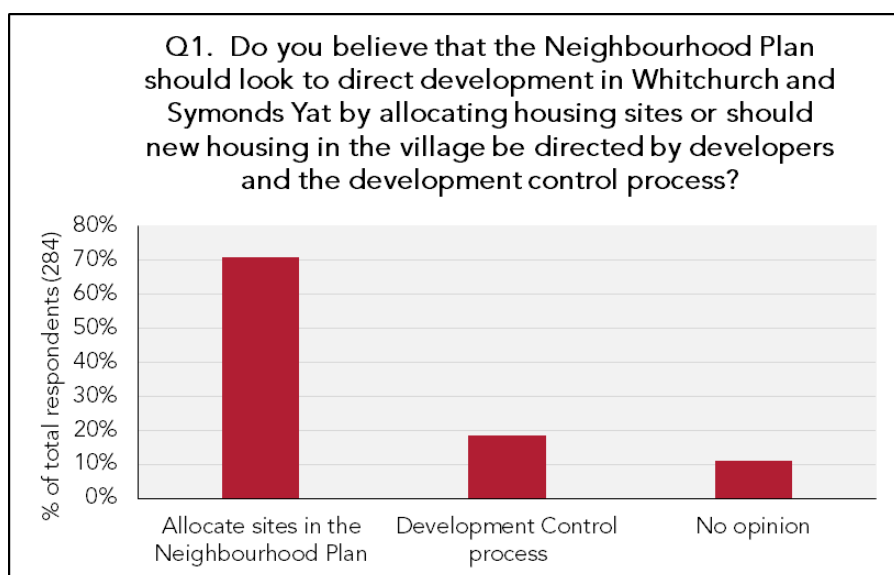
## Results

### Housing in the parish.

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Q.1. Do you believe that the Neighbourhood Plan should look to direct development in Whitchurch and Symonds Yat by allocating housing sites or should new housing in the village be directed by developers and the development control process?

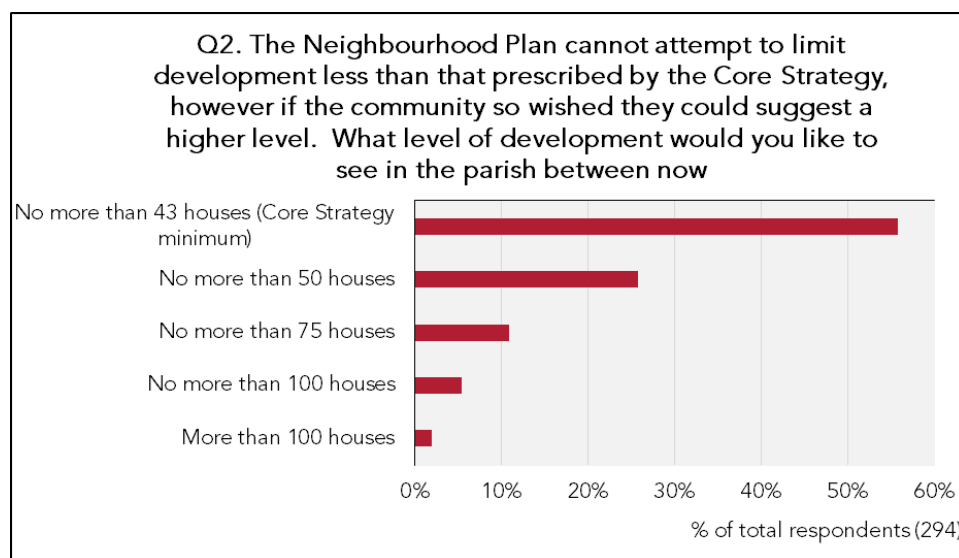
	Number of respondents	Per cent of respondents
Allocate sites in the Neighbourhood Plan	201	71%
Development Control process	52	18%
No opinion	31	11%
Total respondents	284	100%
Not answered	19	





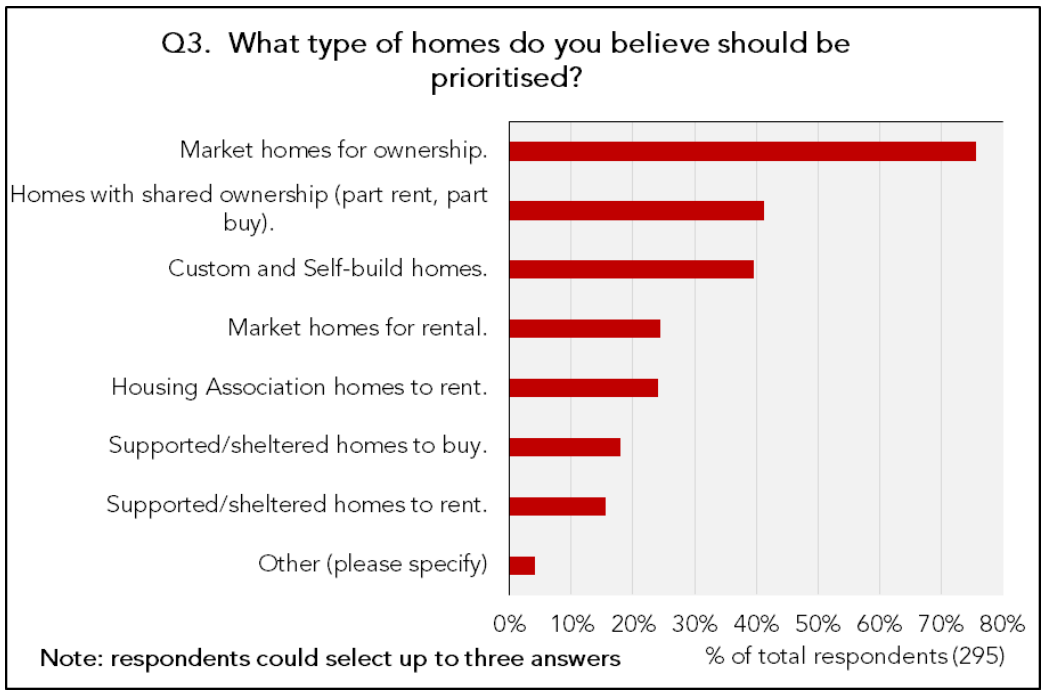
Q. 2. The Neighbourhood Plan cannot attempt to limit development less than that prescribed by the Core Strategy, however if the community so wished they could suggest a higher level. What level of development would you like to see in the parish between now and 2031? (Please tick one box)

	Number of respondents	Per cent of respondents
No more than 43 houses (Core Strategy minimum)	164	56%
No more than 50 houses	76	26%
No more than 75 houses	32	11%
No more than 100 houses	16	5%
More than 100 houses	6	2%
Total respondents	294	100%
Not answered	9	



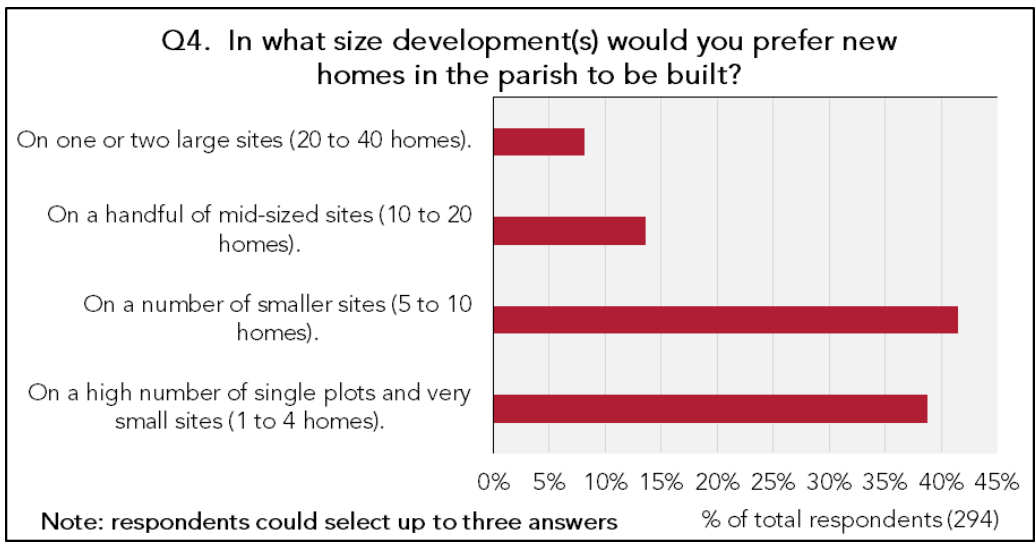
Q. 3. What type of homes do you believe should be prioritised? (Please tick up to three.)

	Number of respondents	Per cent of respondents
Market homes for ownership.	223	76%
Market homes for rental.	72	24%
Custom and Self-build homes.	117	40%
Homes with shared ownership (part rent, part buy).	122	41%
Housing Association homes to rent.	71	24%
Supported/sheltered homes to buy.	53	18%
Supported/sheltered homes to rent.	46	16%
Other (please specify)	12	4%
Total respondents	295	100%
Not answered	8	



**Q. 4. In what size development(s) would you prefer new homes in the parish to be built? (Please tick one)**

	Number of respondents	Per cent of respondents
On one or two large sites (20 to 40 homes).	24	8%
On a handful of mid-sized sites (10 to 20 homes).	40	14%
On a number of smaller sites (5 to 10 homes).	122	41%
On a high number of single plots and very small sites (1 to 4 homes).	114	39%
Total respondents	294	100%
Not answered	9	

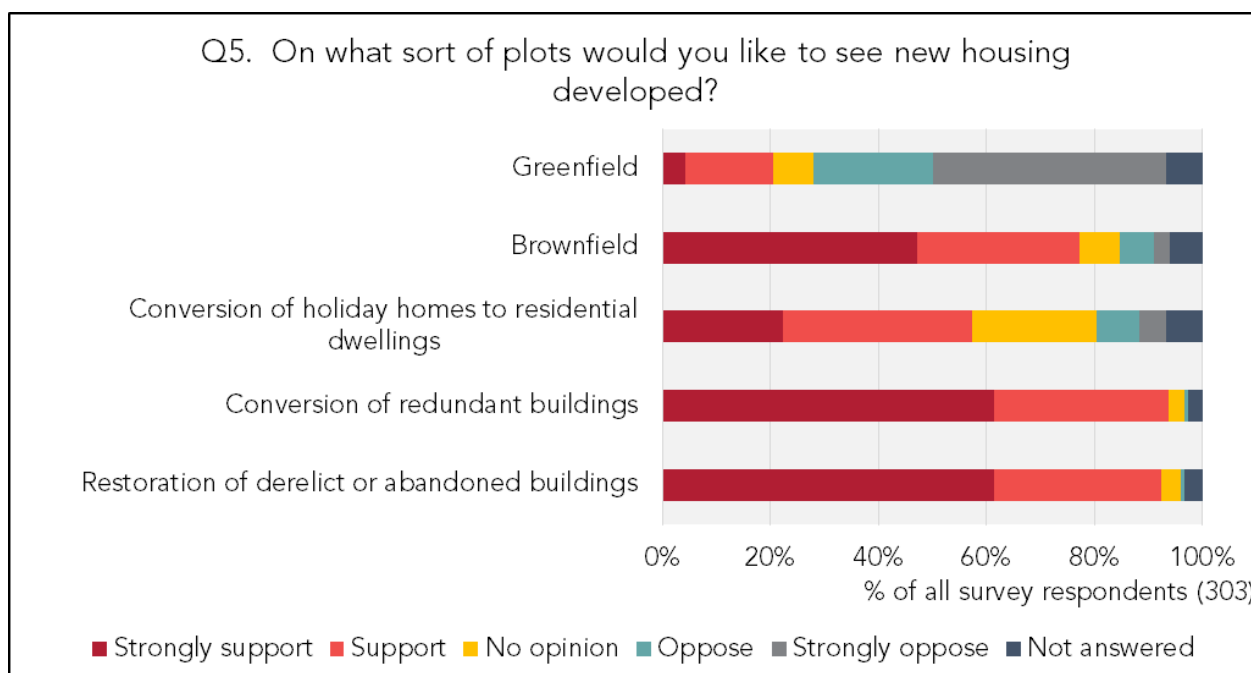


Q. 5. On what sort of plots would you like to see new housing developed? (Please tick one box in each row)

Q5. Numbers	Strongly support	Support	No opinion	Oppose	Strongly oppose	Not answered	Total respondents	Base*
Greenfield	13	49	23	67	131	20	283	303
Brownfield	143	91	23	19	9	18	285	303
Conversion of holiday homes to residential dwellings	68	106	70	24	15	20	283	303
Conversion of redundant buildings	186	98	9	2	0	8	295	303
Restoration of derelict or abandoned buildings	186	94	11	2	0	10	293	303
Others	5	3	36	1	2	256	47	303

\* Note: Base is total number who answered the questionnaire (303)

Q5. Percentages	Strongly support	Support	No opinion	Oppose	Strongly oppose	Not answered	Total respondents
Greenfield	4%	16%	8%	22%	43%	7%	93%
Brownfield	47%	30%	8%	6%	3%	6%	94%
Conversion of holiday homes to residential dwellings	22%	35%	23%	8%	5%	7%	93%
Conversion of redundant buildings	61%	32%	3%	1%	0%	3%	97%
Restoration of derelict or abandoned buildings	61%	31%	4%	1%	0%	3%	97%



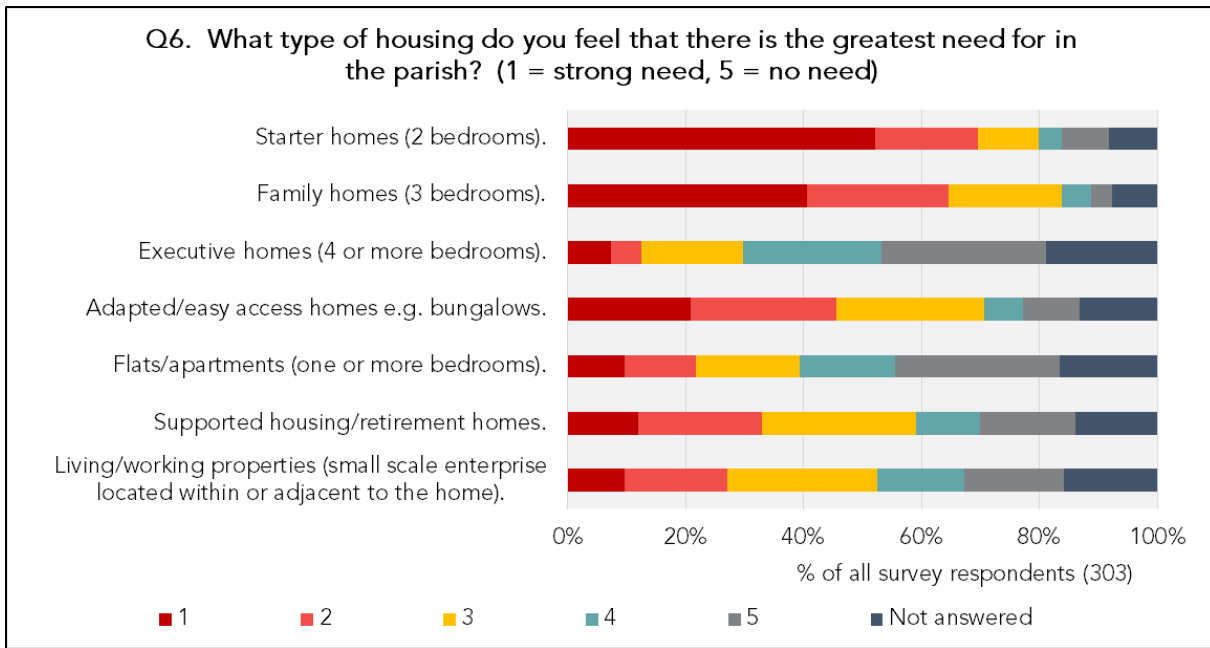
There were 17 comments made for other. For a full list of comments see Appendix 2

Q. 6. What type of housing do you feel that there is the greatest need for in the parish? (1 = strong need, 5 = no need)

Q6. Numbers	1	2	3	4	5	Not answered	Total respondents	Base*
Starter homes (2 bedrooms).	158	53	31	12	24	25	278	303
Family homes (3 bedrooms).	123	73	58	15	11	23	280	303
Executive homes (4 or more bedrooms).	22	16	52	71	85	57	246	303
Adapted/easy access homes e.g. bungalows.	63	75	76	20	29	40	263	303
Flats/apartments (one or more bedrooms).	29	37	53	49	85	50	253	303
Supported housing/retirement homes.	36	64	79	33	49	42	261	303
Living/working properties (small scale enterprise located within or adjacent to the home).	29	53	77	45	51	48	255	303
Other types of homes	2	0	6	6	38	251	52	303

\* Note: Base is total number who answered the questionnaire (303)

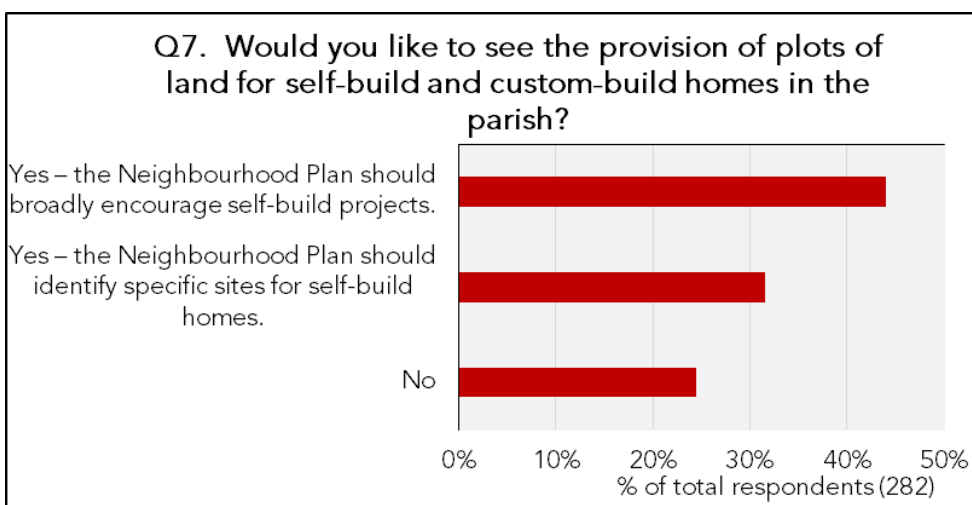
Q6. Percentages	1	2	3	4	5	Not answered	Total respondents
Starter homes (2 bedrooms).	52%	17%	10%	4%	8%	8%	92%
Family homes (3 bedrooms).	41%	24%	19%	5%	4%	8%	92%
Executive homes (4 or more bedrooms).	7%	5%	17%	23%	28%	19%	81%
Adapted/easy access homes e.g. bungalows.	21%	25%	25%	7%	10%	13%	87%
Flats/apartments (one or more bedrooms).	10%	12%	17%	16%	28%	17%	83%
Supported housing/retirement homes.	12%	21%	26%	11%	16%	14%	86%
Living/working properties (small scale enterprise located within or adjacent to the home).	10%	17%	25%	15%	17%	16%	84%



There were 10 comments made for 'Other types of homes'. For a full list of comments see Appendix 2

**Q. 7. Would you like to see the provision of plots of land for self-build and custom-build homes in the parish? (Please tick one)**

	Number of respondents	Per cent of respondents
Yes – the Neighbourhood Plan should broadly encourage self-build projects.	124	44%
Yes – the Neighbourhood Plan should identify specific sites for self-build homes.	89	32%
No	69	24%
Total respondents	282	100%
Not answered	21	



Q. 8. Are there any specific sites which (should the land be available) you think are suitable for new houses? *(Please identify by postcode or description)*

There were 74 comments made about specific sites suitable for new houses. For a full list of comments see Appendix 2 but the main words and phrases are shown below:

Existing Village Sandyway Lane Parish  
Crocker's Ash Danters Road Map Land  
Field Next to Old Court Whitchurch  
Marsden House Known Park Opposite  
Greenhouses Malcolm Ganarew Opinion Redundant  
Infill

Q.9. Are there any specific sites where houses should not be built? *(Please identify by postcode or description)*

There were 118 comments made about specific sites where houses should not be built. For a full list of comments see Appendix 2 but the main words and phrases are shown below:

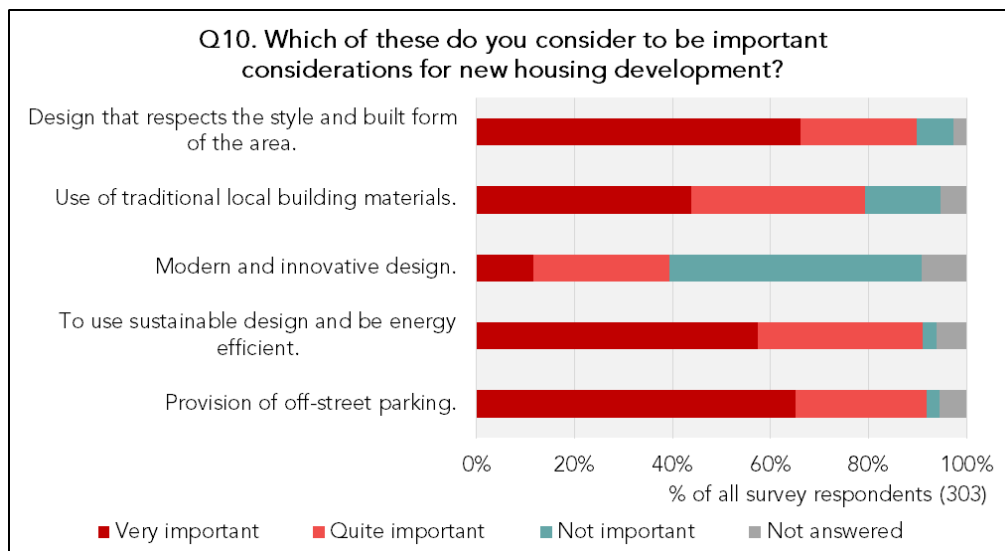
Riverside Caravan Beauty Liable to Flooding Fields  
Old Court HR9 A40 Symonds Yat West  
Woodland Flood Plain Grange Park  
Doward Green Belt Road Traffic Land  
Wye Valley Existing River AONB Yew Tree  
Greenfield Opinion Natural Protect Hills

**Q.10. Which of these do you consider to be important considerations for new housing development? (Please tick one box in each row)**

Q10. Numbers	Very important	Quite important	Not important	Not answered	Total respondents	Base*
Design that respects the style and built form of the area.	200	72	23	8	295	303
Use of traditional local building materials.	133	107	47	16	287	303
Modern and innovative design.	35	84	156	28	275	303
To use sustainable design and be energy efficient.	174	102	8	19	284	303
Provision of off-street parking.	197	81	8	17	286	303
Other features	16	3	18	266	37	303

\* Note: Base is total number who answered the questionnaire (303)

Q10. Percentages	Very important	Quite important	Not important	Not answered	Total respondents
Design that respects the style and built form of the area.	66%	24%	8%	3%	97%
Use of traditional local building materials.	44%	35%	16%	5%	95%
Modern and innovative design.	12%	28%	51%	9%	91%
To use sustainable design and be energy efficient.	57%	34%	3%	6%	94%
Provision of off-street parking.	65%	27%	3%	6%	94%



There were 10 comments made for other features. For a full list of comments see Appendix 2

**Q. 11. Please use the space below for any other comments on housing:**

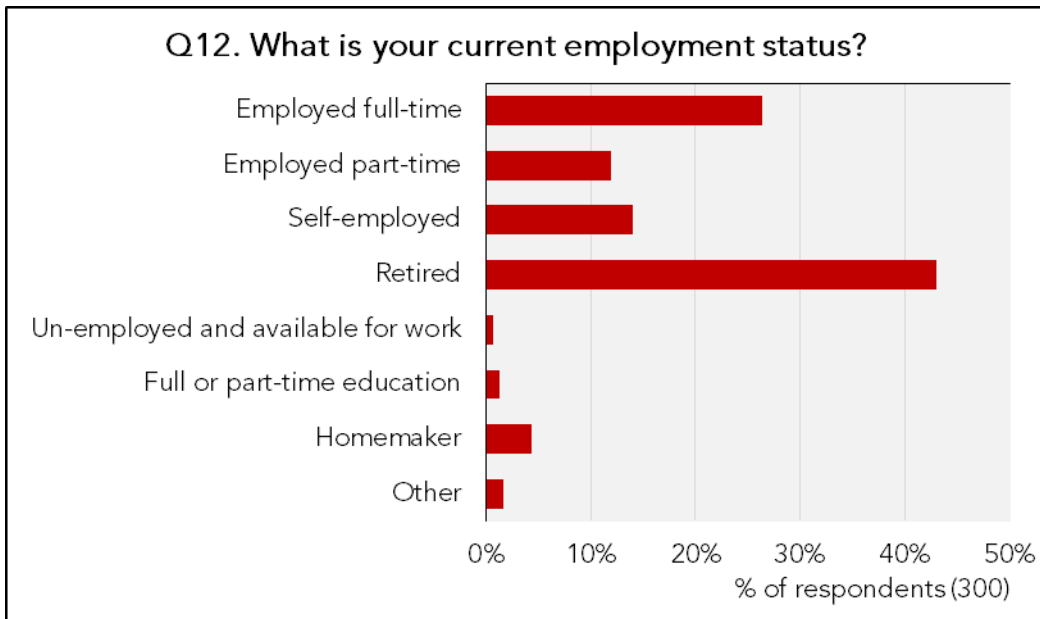
There were 38 comments made about housing. For a full list of comments see Appendix 2

Employment and Economy.

Please provide information about yourself:

Q.12. What is your current employment status? (Please tick the appropriate box)

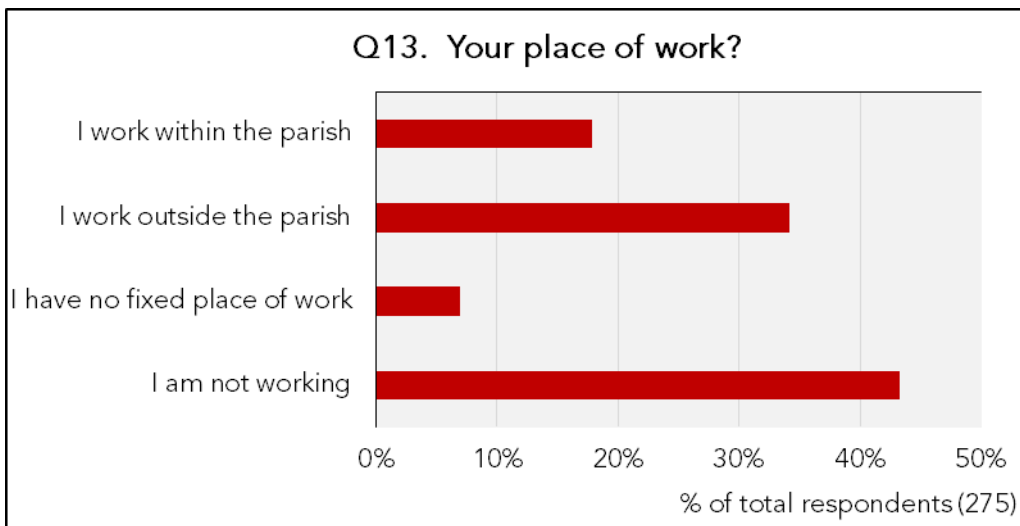
	Number of respondents	Per cent of respondents
Employed full-time	79	26%
Employed part-time	36	12%
Self-employed	42	14%
Retired	129	43%
Un-employed and available for work	2	1%
Full or part-time education	4	1%
Homemaker	13	4%
Other	5	2%
Total respondents	300	100%
Not answered	3	



Q. 13. Your place of work. (Please tick one box as appropriate)

	Number of respondents	Per cent of respondents
I work within the parish	49	18%
I work outside the parish	94	34%
I have no fixed place of work	19	7%
I am not working	119	43%
Total respondents	275	100%
Not answered	28	

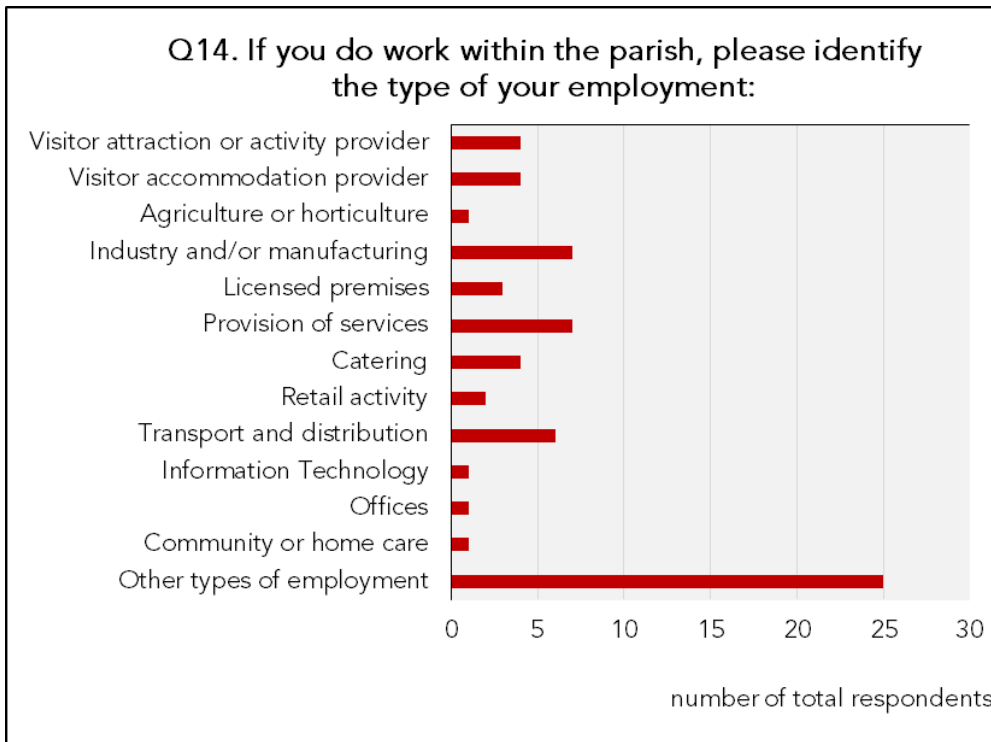




Q. 14. If you do work within the parish, please identify the type of your employment by ticking the appropriate box(es).

	Number of respondents	Per cent of respondents
Visitor attraction or activity provider	4	7%
Visitor accommodation provider	4	7%
Agriculture or horticulture	1	2%
Industry and/or manufacturing	7	13%
Licensed premises	3	5%
Provision of services	7	13%
Catering	4	7%
Retail activity	2	4%
Transport and distribution	6	11%
Information Technology	1	2%
Offices	1	2%
Community or home care	1	2%
Other types of employment	25	45%
Total respondents	55	100%

*Note: More respondents have answered this question than said they work in the parish (Q13)*



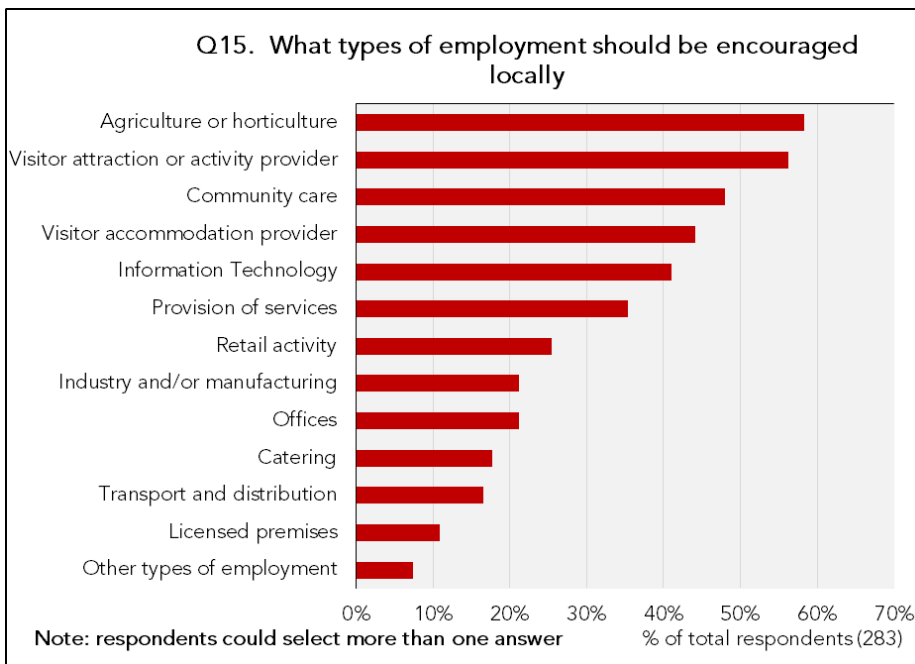
There were 25 comments made for other. For a full list of comments see Appendix 2

The parish has a broad based economic structure. Businesses form a vital part of the fabric of our community, helping it to thrive and prosper. The Neighbourhood Plan could identify space for new and growing businesses.

**Q. 15. What types of employment should be encouraged locally? (Please tick as appropriate)**

	Number of respondents	Per cent of respondents
Visitor attraction or activity provider	159	56%
Visitor accommodation provider	125	44%
Agriculture or horticulture	165	58%
Industry and/or manufacturing	60	21%
Licensed premises	31	11%
Provision of services	100	35%
Catering	50	18%
Retail activity	72	25%
Transport and distribution	47	17%
Information Technology	116	41%
Offices	60	21%
Community care	136	48%
Other types of employment	21	7%
Total respondents	283	100%
Not answered	20	

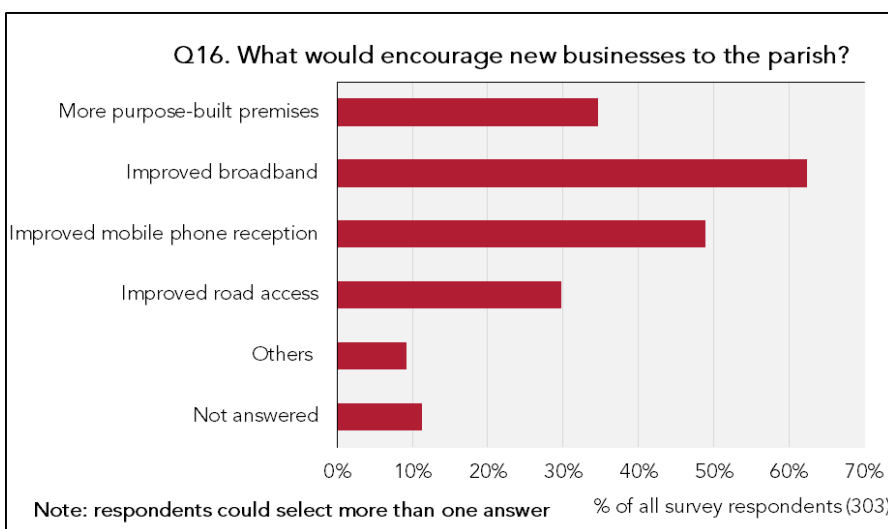
There were 21 comments made for other. For a full list of comments see Appendix 2



**Q.16. What would encourage new businesses to the parish? (Please tick as appropriate)**

	Number of respondents	Per cent of respondents
More purpose-built premises	105	35%
Improved broadband	189	62%
Improved mobile phone reception	148	49%
Improved road access	90	30%
Others	28	9%
Not answered	34	11%
Total respondents	269	89%
Base*	303	100%

\* Note: Base is total number who answered the questionnaire (303)



Q.17. Should the Neighbourhood Plan encourage land for businesses by suggesting locations for:

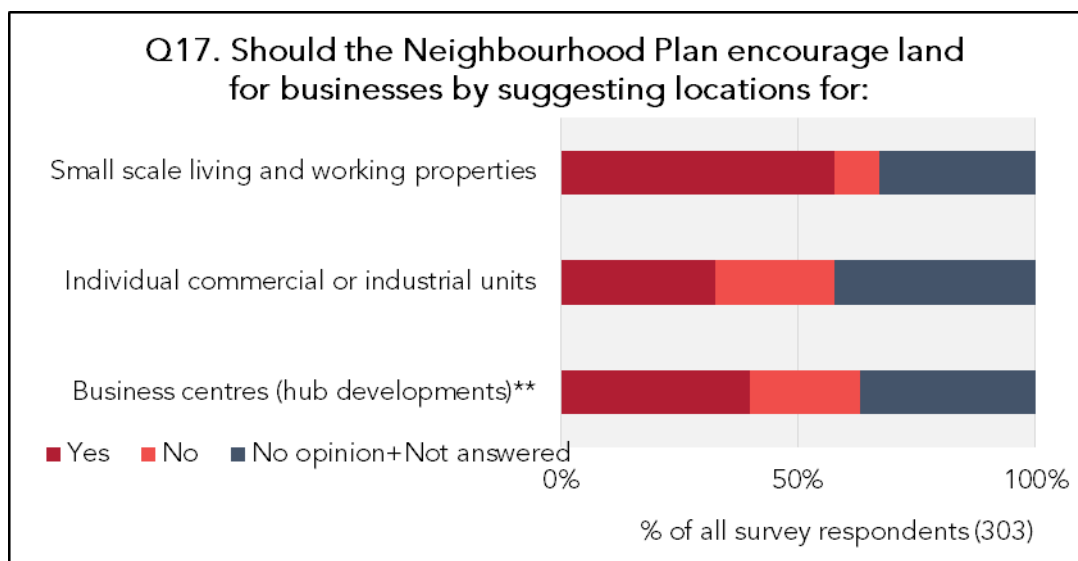
Q17. Numbers	Yes	No	No opinion	Not answered	Total respondents	Base*
Small scale living and working properties	175	28	64	36	267	303
Individual commercial or industrial units	99	76	81	47	256	303
Business centres (hub developments) **	121	70	70	42	261	303
Other types	2	14	43	244	59	303

\* Note: Base is total number who answered the questionnaire (303)

\*\* That provide flexible work spaces, meeting rooms & managed services for local start-ups and small enterprises.

Q17. Percentages	Yes	No	No opinion	Not answered	Total respondents
Small scale living and working properties	58%	9%	21%	12%	88%
Individual commercial or industrial units	33%	25%	27%	16%	84%
Business centres (hub developments) **	40%	23%	23%	14%	86%

There were 7 comments made for other types. For a full list of comments see Appendix 2



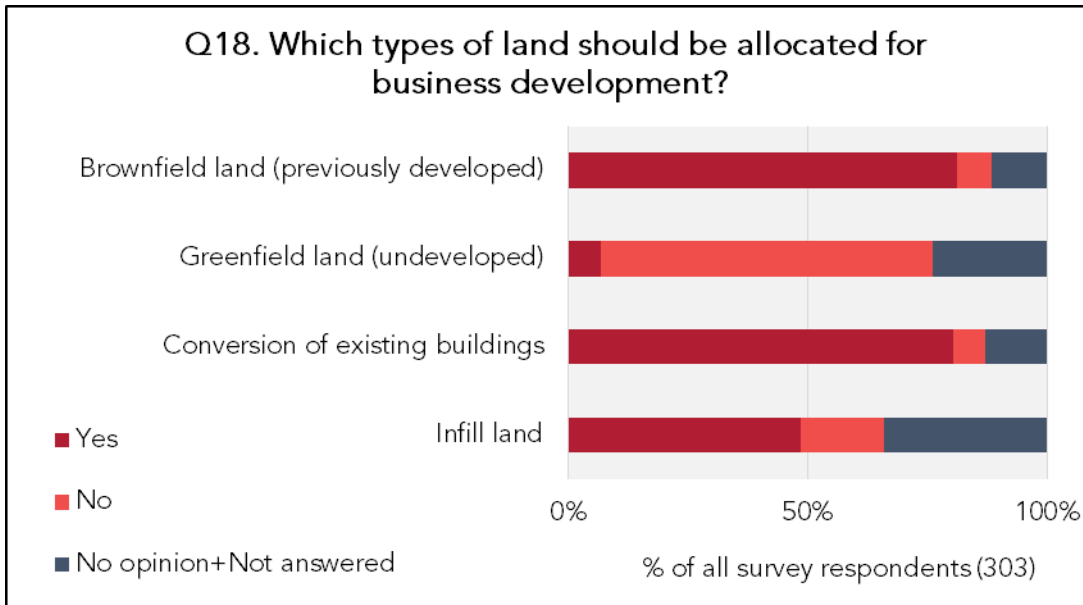
Q.18. Which types of land should be allocated for business development? (Please tick one box in each row)

Q18. Numbers	Yes	No	No opinion	Not answered	Total respondents	Base*
Brownfield land (previously developed)	246	22	20	15	288	303
Greenfield land (undeveloped)	21	210	25	47	256	303
Conversion of existing buildings	244	20	12	27	276	303
Infill land	147	53	59	44	259	303
Other types	4	15	56	228	75	303

\* Note: Base is total number who answered the questionnaire (303)

Q18. Percentages	Yes	No	No opinion	Not answered	Total respondents
Brownfield land (previously developed)	81%	7%	7%	5%	95%
Greenfield land (undeveloped)	7%	69%	8%	16%	84%
Conversion of existing buildings	81%	7%	4%	9%	91%
Infill land	49%	17%	19%	15%	85%

There were 11 comments made for other types. For a full list of comments see Appendix 2



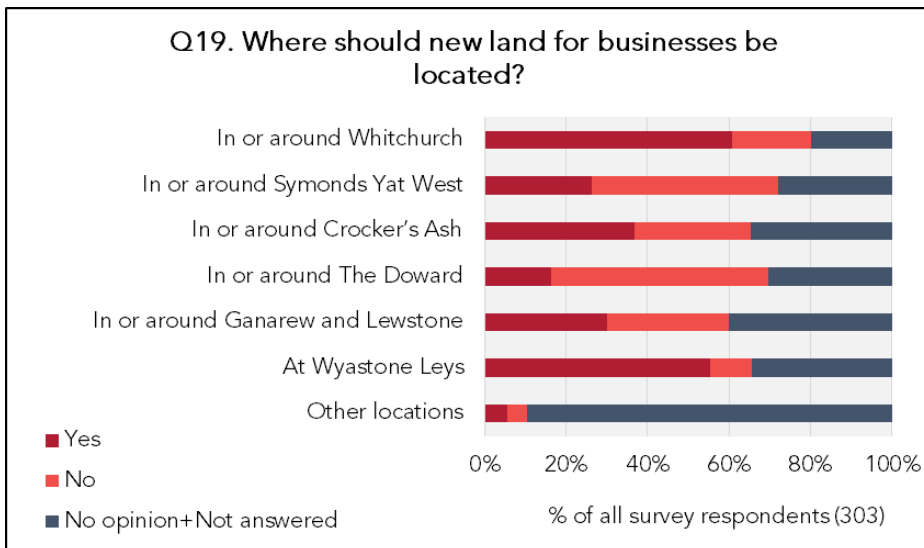
Q.19. Where should new land for businesses be located? (Please tick one box in each row)

Q19. Numbers	Yes	No	No opinion	Not answered	Total respondents	Base*
In or around Whitchurch	184	59	35	25	278	303

In or around Symonds Yat West	80	138	43	42	261	303
In or around Crocker's Ash	112	86	67	38	265	303
In or around The Doward	50	161	52	40	263	303
In or around Ganarew and Lewstone	91	91	77	44	259	303
At Wyastone Leys	168	31	74	30	273	303
Other locations	17	15	56	215	88	303

\* Note: Base is total number who answered the questionnaire (303)

Q19. Percentages	Yes	No	No opinion	Not answered	Total respondents
In or around Whitchurch	61%	19%	12%	8%	92%
In or around Symonds Yat West	26%	46%	14%	14%	86%
In or around Crocker's Ash	37%	28%	22%	13%	87%
In or around The Doward	17%	53%	17%	13%	87%
In or around Ganarew and Lewstone	30%	30%	25%	15%	85%
At Wyastone Leys	55%	10%	24%	10%	90%



Q. 20. The space below is for your comments on employment and the local economy. If you want to make comments specific to a particular community (e.g. Crocker's Ash) please refer to it by name.

There were 30 comments made about employment and the local economy. For a full list of comments see Appendix 2

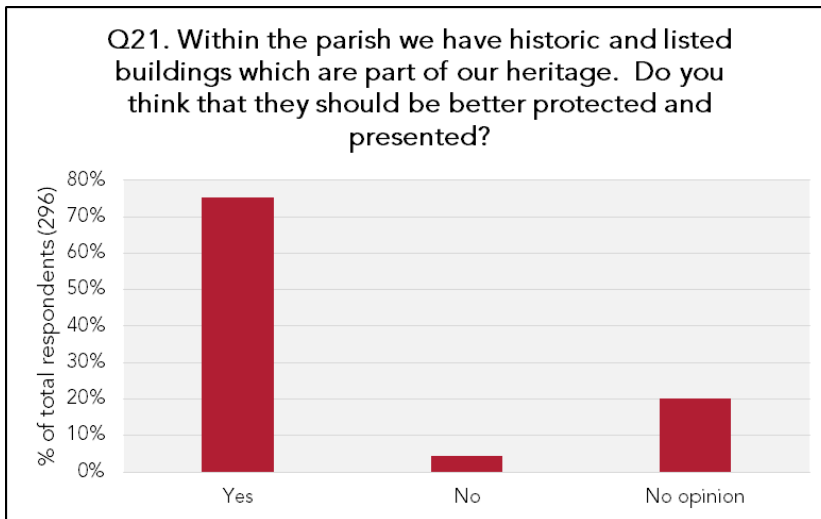
### Heritage and the Built Environment

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Q. 21. Within the parish we have historic and listed buildings which are part of our heritage. Do you think that they should be better protected and presented? (Please tick the appropriate box)

	Number of respondents	Per cent of respondents
Yes	223	75%
No	13	4%
No opinion	60	20%
Total respondents	296	100%
Not answered	7	

There were 27 comments made about historic and listed buildings. For a full list of comments see Appendix 2

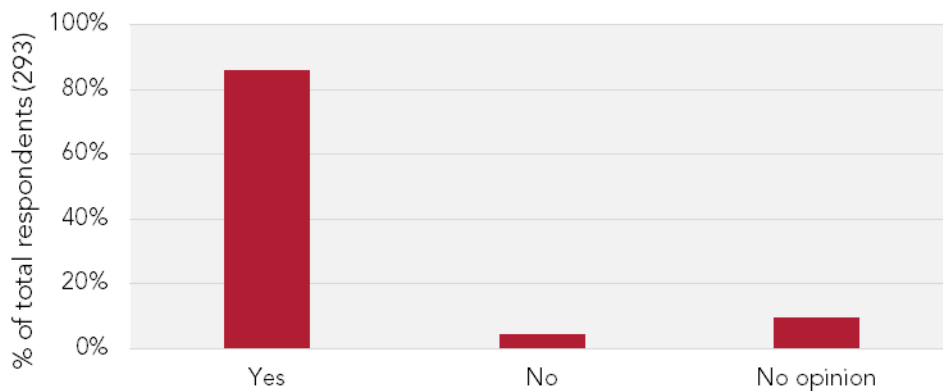


**Q. 22. We have many sites of archaeological significance in the parish, including those dating from prehistorical times. Do you think that they should be better protected and presented? (Please tick the appropriate box)**

	Number of respondents	Per cent of respondents
Yes	252	86%
No	13	4%
No opinion	28	10%
Total respondents	293	100%
Not answered	10	

There were 26 comments made about sites of archaeological importance. For a full list of comments see Appendix 2

**Q22. We have many sites of archeological significance in the parish, including those dating from pre-historical times. Do you think that they should be better protected and presented?**

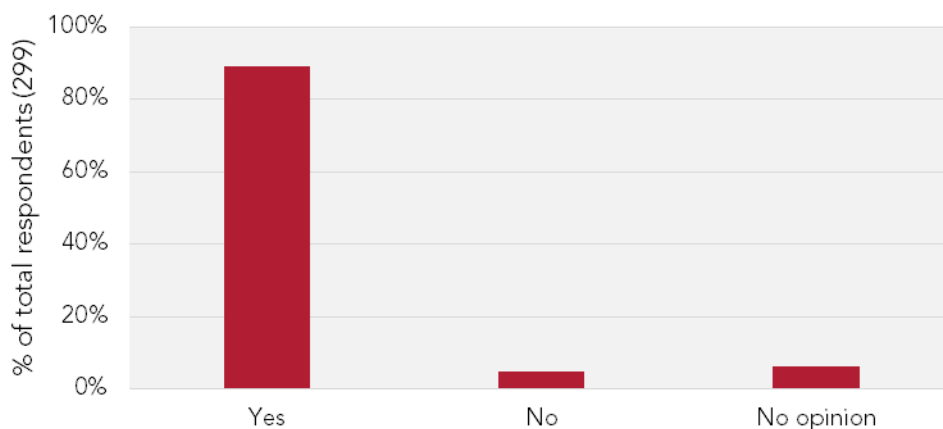


**Q. 23. Do you think it important that our green open spaces within our parish are maintained and protected from development? (Please tick the appropriate box)**

	Number of respondents	Per cent of respondents
Yes	266	89%
No	14	5%
No opinion	19	6%
Total respondents	299	100%
Not answered	4	

There were 37 comments made about green open spaces. For a full list of comments see Appendix 2

**Q23. Do you think it important that our green open spaces within our parish are maintained and protected from development?**





## The Natural Environment

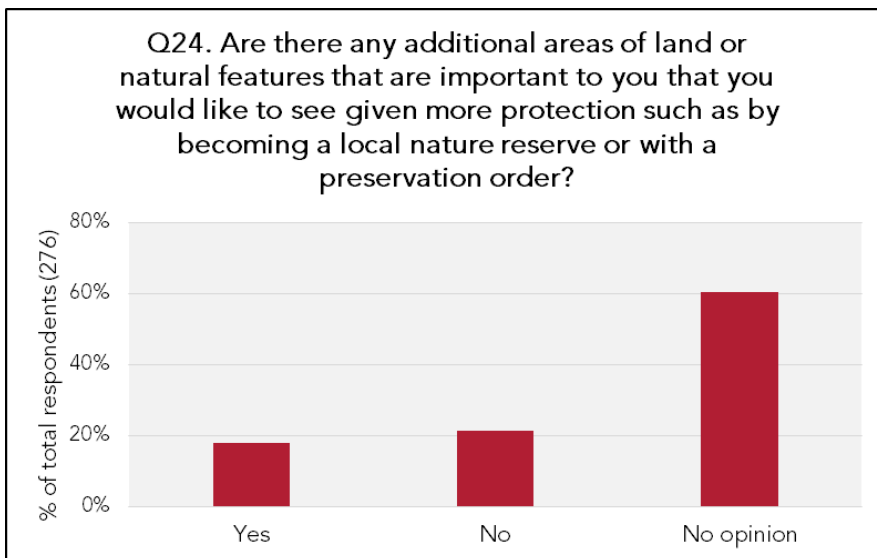
Virtually all of the group parish is part of the Wye Valley's Area of Outstanding Natural Beauty (AONB). It also contains Sites of Special Scientific Interest (SSSIs) and a wide range of natural habitats, some of unique status not found elsewhere in the country. In addition there is a wide range of flora and fauna to be found, some are unique to the parish. It is very important these habitats and their flora and fauna should be protected.

Maps of the AONB and the SSSIs in our parish can be found on-line at our website [www.wagpcnp.org.uk](http://www.wagpcnp.org.uk) together with maps identifying registered common land, areas at risk of flooding, areas managed by the Woodland Trust and local national nature reserves. Our submission for a Neighbourhood Plan must include a Strategic Environmental Assessment (SEA) which identifies all parts of our natural environment that must be preserved and enhanced.

**Q. 24. Within the parish we have a number of nature reserves and other areas under some statutory protection. Are there any additional areas of land or natural features that are important to you that you would like to see given more protection such as by becoming a local nature reserve or with a preservation order?**

	Number of respondents	Per cent of respondents
Yes	50	18%
No	59	21%
No opinion	167	61%
Total respondents	276	100%
Not answered	27	

There were 35 comments made to identify the areas. For a full list of comments see Appendix 2.

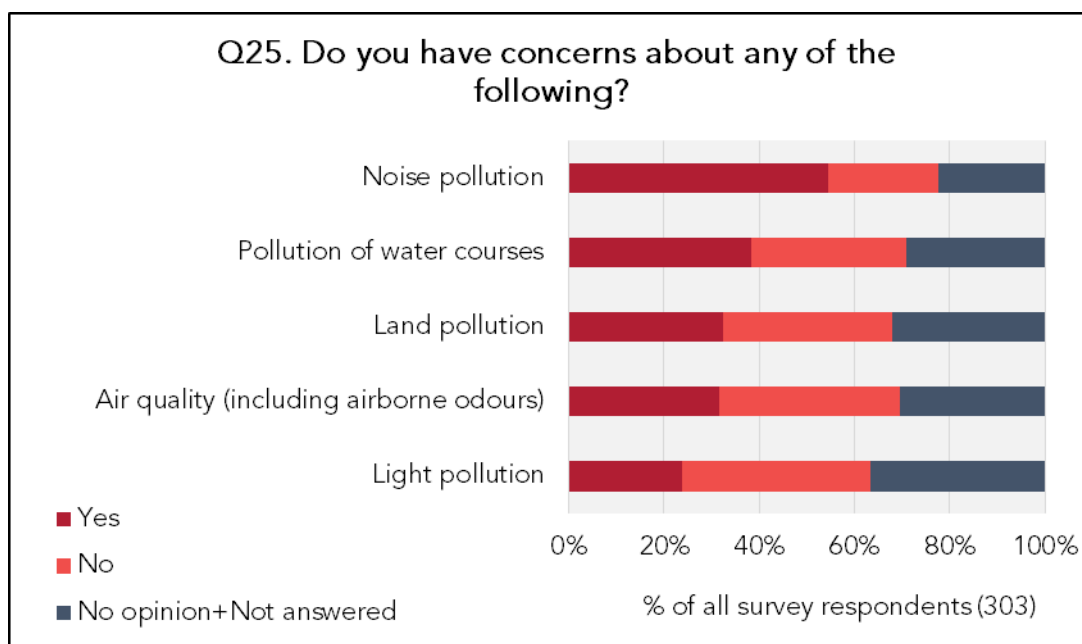


**Q.25. Do you have concerns about any of the following?**

Q25. Numbers	Yes	No	No opinion	Not answered	Total respondents	Base*
Pollution of water courses	116	99	43	45	258	303
Land pollution	98	108	45	52	251	303
Air quality (including airborne odours)	96	115	44	48	255	303
Noise pollution	165	70	32	36	267	303
Light pollution	72	120	42	69	234	303

\* Note: Base is total number who answered the questionnaire (303)

Q25. Percentages	Yes	No	No opinion	Not answered	Total respondents
Pollution of water courses	38%	33%	14%	15%	85%
Land pollution	32%	36%	15%	17%	83%
Air quality (including airborne odours)	32%	38%	15%	16%	84%
Noise pollution	54%	23%	11%	12%	88%
Light pollution	24%	40%	14%	23%	77%

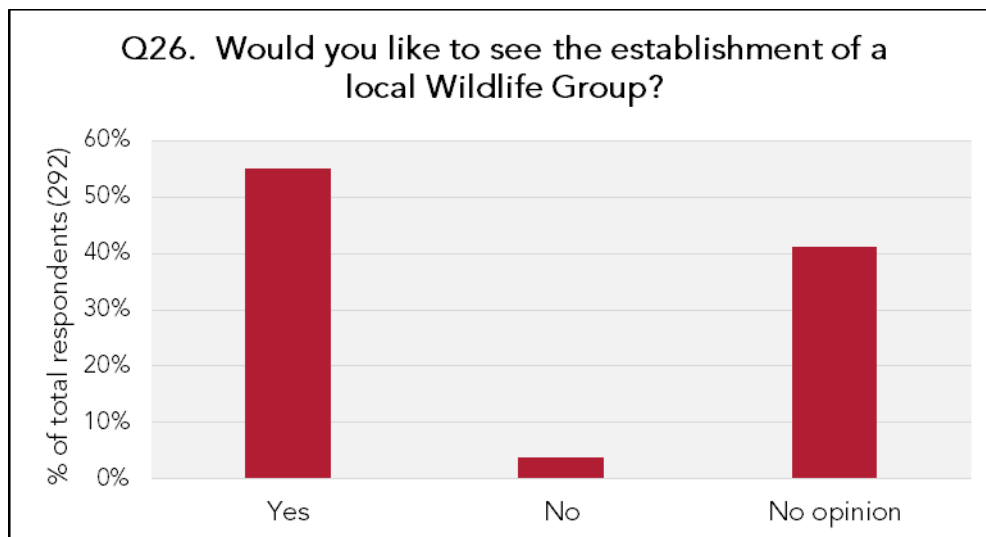


There were 163 respondents who indicated they had concerns. For a full list of comments see Appendix 2, but the main words and phrases are shown below:

Speed Wildlife Garden Sewage River Septic Tanks  
 Brook Whitchurch Road Noise Factory  
 Traffic Vehicles Noise from A40  
 Pollution AONB Lights  
 Dual Carriageway Better Screening  
 Litter Not Enough Ditch Cleaning Dumped Drainage  
 Leisure Park Rubbish

Q. 26. Would you like to see the establishment of a local Wildlife Group?

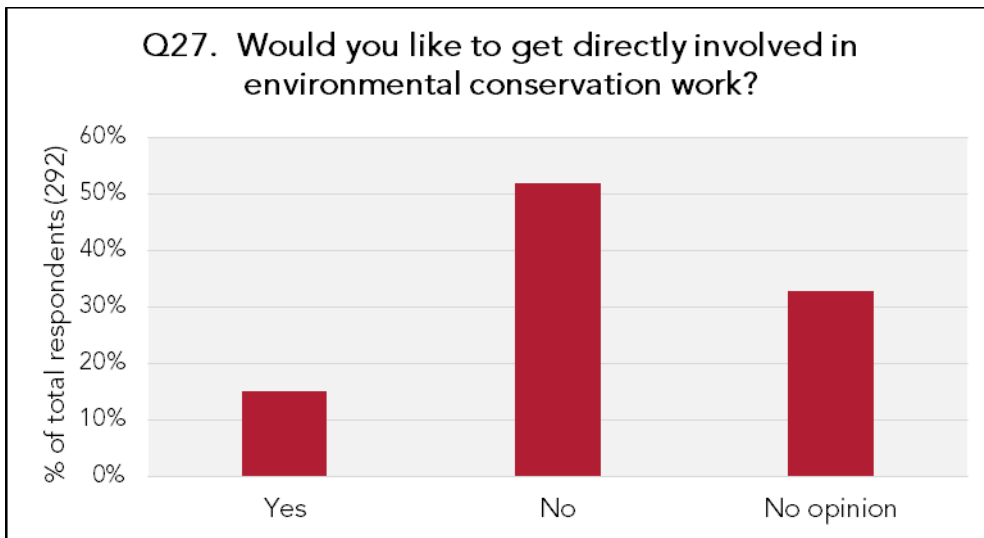
	Number of respondents	Per cent of respondents
Yes	161	55%
No	11	4%
No opinion	120	41%
Total respondents	292	100%
Not answered	11	



Q. 27. Would you like to get directly involved in environmental conservation work?

	Number of respondents	Per cent of respondents
Yes	43	15%

No	147	52%
No opinion	93	33%
Total respondents	283	100%
Not answered	20	



**Q. 28. Has your property suffered from flooding in the last 10 years as a result of:**  
*(Please tick any type of flooding that applies and the affected areas)*

	Affecting your house	Affecting your grounds & outbuildings	Affecting your access	Total respondents
River overflow	1	7	5	12
Stream overflow	1	4	8	8
Field run-off	9	18	8	27
Sewers overflowing	1	3	4	7
Road run-off (drains and ditches unable to cope)	8	14	21	33

There were 59 respondents who had not suffered flooding but had concerns for possible future flooding. For a full list of comments see Appendix 2.

**Q. 29. If you have experienced flooding please give your outline address, e.g. Old Monmouth Road, Whitchurch.**

There were 49 comments made, a full list of addresses/locations given is not published within this report but available from the Whitchurch & Ganarew Neighbourhood Plan Steering Group.

Q. 30. Please identify any views that you consider valuable to the community and that you would like to ensure are retained for the benefit of residents and visitors:

There were 49 comments made. For a full list of comments see Appendix 2 but the main words and phrases are shown below:

Dropped Curbs Maintained Hills Litter Wye  
Consideration River Encourage Visitors  
Doward Lane Road Look Village Riverside  
AONB

Q. 31. Please use the space below to make your own comments on the natural environment.

There were 44 comments made. For a full list of comments see Appendix 2 but the main words and phrases are shown below:

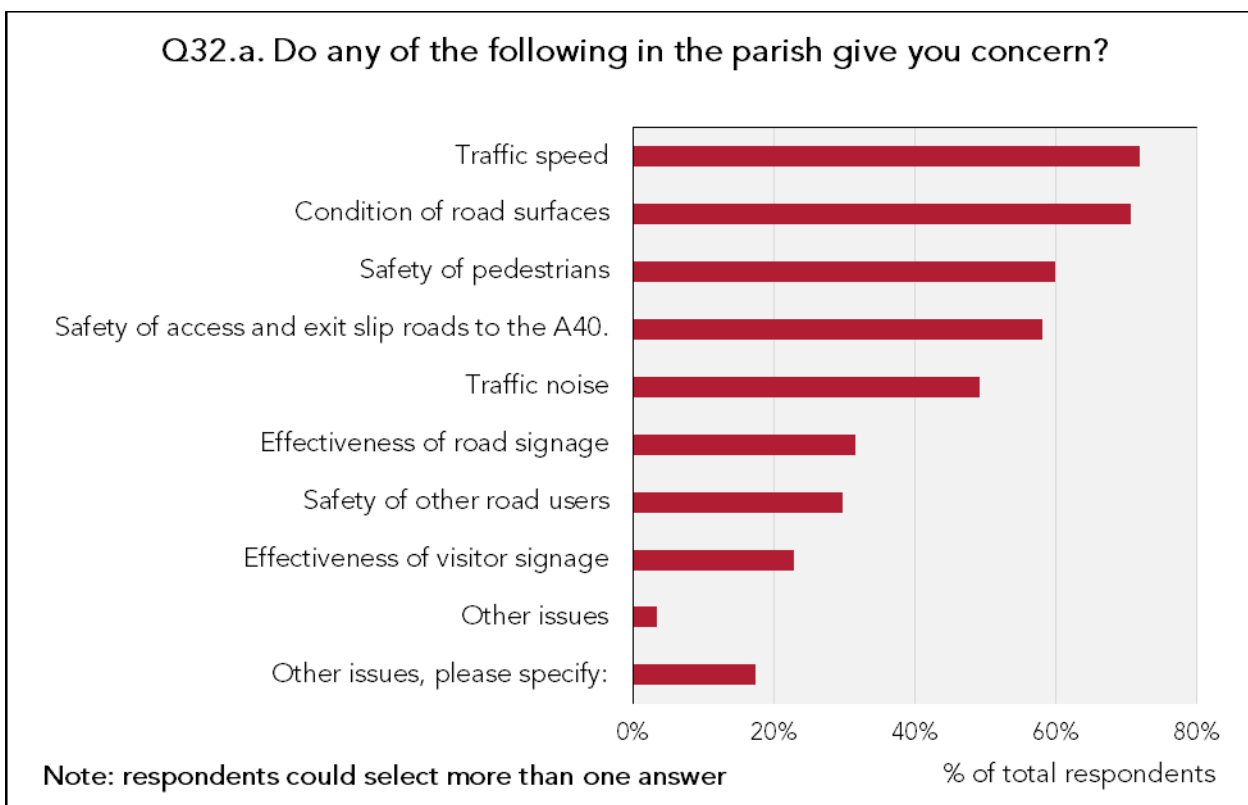
Access Overgrown Litter Housing A40 Grass  
Beauty Eyesore  
Natural Environment Hereford Live  
Local River Caravan Park

#### Roads, traffic and transport

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Q. 32.a. Do any of the following in the parish give you concern?

	Number of respondents	Per cent of respondents
Traffic speed	208	72%
Traffic noise	142	49%
Safety of pedestrians	173	60%
Safety of other road users	86	30%
Condition of road surfaces	204	71%
Safety of access and exit slip roads to the A40.	168	58%
Effectiveness of road signage	91	31%
Effectiveness of visitor signage	66	23%
Other issues	10	3%
Other issues, please specify:	50	17%
Total respondents	289	100%
Not answered	14	



There were 50 comments made about other issues, a full list of comments see Appendix 2 but the main words and phrases are shown below:

Outside Surface **Whitchurch** Issues **Parking**  
 Overgrowing **Signs** A40 **Road** Exit **Lane**  
 Monmouth **Traffic** Village **Signage**  
**Noise from Campsite**

Q. 32.b. Please identify the locations that give you concern about the following options:  
 A full list of comments are available in Appendix 2, word clouds are shown for each section highlighting words or phrases identifying locations that respondents were concerned about.

Traffic speed: 199 comments made.

**Doward** Roundabout **B4164** Hereford Road  
**Symonds Yat West** Main Road  
**Llangrove Road** Daf-y-nant  
**Old Monmouth Road**  
 Old Monmouth Rd **Crockers Ash**  
 Slip Road **A40** Llangrove Rd  
**Old Ross Road** Old Ross Rd  
**Whitchurch** Ridgeway Crescent **Village** Parish  
**Lane** Grange Park **School** A4137 **Speed**

Traffic noise: 131 comments made.

A4137 Ganarew **Whitchurch** School  
Duel Carriageway Doward  
**Crockers Ash** Daf-y-nant **Road**  
Improved **Dual Carriageway** 50mph  
**Speed** Llangrove **Noise**

Safety of pedestrians: 159 comments made.

**Symonds Yat West** Corner  
**Old Monmouth Road** Monmouth Rd  
**Pavements** Old Ross Rd **Crockers Ash**  
Street **Llangrove Road** Footpaths  
**School** Doward **Village** Parish  
**Old Ross Road** Outside Shop **B4164**  
Llangrove Rd **Speed** Daf-Y-Nant **Lanes** Station **A40**

Safety of other road users: 66 comments made.

**Doward** Dual **Crockers Ash** Parking **A40**  
Intersection **Road** Symonds Yat **Lanes**  
Village **Speed** Narrow **Whitchurch**

Condition of road surfaces: 156 comments made.

**B4164** Country **Whitchurch** BOATS **Pot Holes**  
Crockers Ash **Doward** Poor **Road** Surfaces  
**Lane** Parish **Symonds Yat West** Slip **A40**

Safety of access and exit slip roads to the A40: 137 comments made.



Crown Hotel Whitchurch Speed Sharp Short Not Long  
 Village Bridge Narrow Centre  
 Whitchurch B4164 Road Hereford  
 A40 Highway Star Exit Safety Access Station Ross  
 Ganarew

Effectiveness of road signage: 70 comments made.

Poor Lane Crockers Ash Hedges  
 Symonds Yat West Missing Signs  
 Remove Grafitti Road Sandyway A40 Village  
 Confusing Slow B4164 Visitors

Effectiveness of visitor signage: 48 comments made.

Confused River Visitor B4164  
 Symonds Yat Whitchurch Yat Rock  
 Poor Signs

Other issues: 23 comments made.

Dust the Traffic Causes Ross School Visitors  
 Parking Noise Road Campsite Rubbish  
 Speeding Hedges

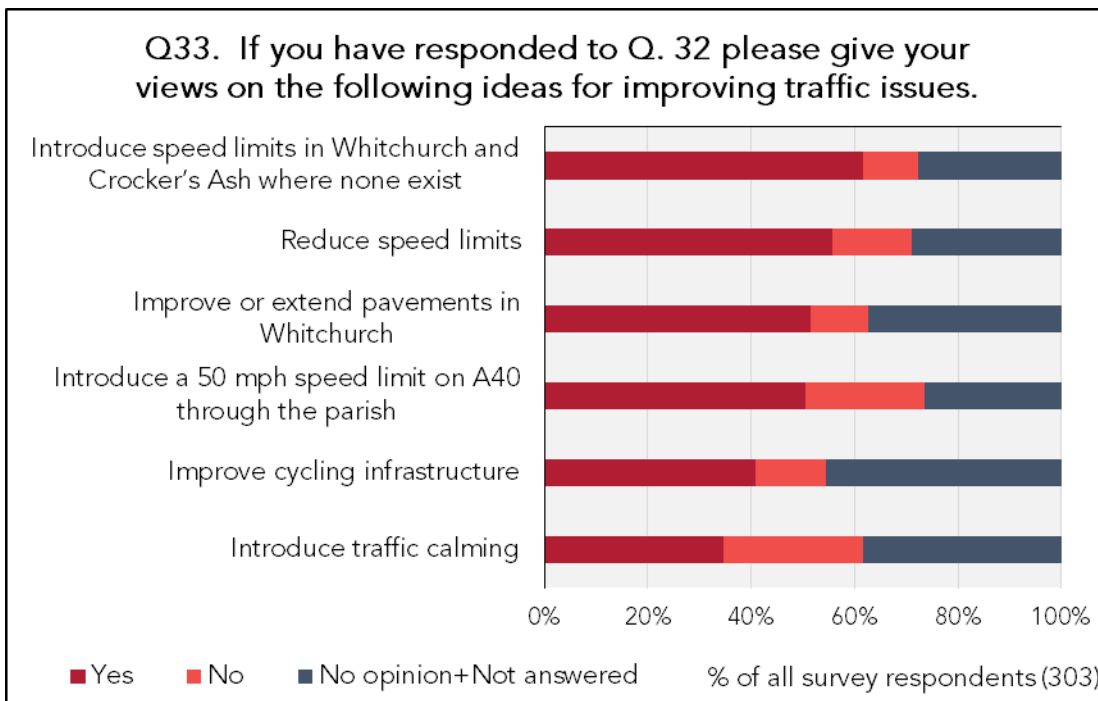
Q. 33. If you have responded to Q. 30 please give your views on the following ideas for improving traffic issues. *(Please tick one box in each row)*

Q33. Numbers	Yes	No	No opinion	Not answered	Total respondents	Base*

Reduce speed limits	169	46	27	61	242	303
Introduce speed limits in Whitchurch and Crocker's Ash where none exist	187	32	29	55	248	303
Introduce a 50 mph speed limit on A40 through the parish	153	70	25	55	248	303
Introduce traffic calming	105	82	35	81	222	303
Improve or extend pavements in Whitchurch	156	34	47	66	237	303
Improve cycling infrastructure	124	41	48	90	213	303

\* Note: Base is total number who answered the questionnaire (303)

Q33. Percentages	Yes	No	No opinion	Not answered	Total respondents
Reduce speed limits	56%	15%	9%	20%	80%
Introduce speed limits in Whitchurch and Crocker's Ash where none exist	62%	11%	10%	18%	82%
Introduce a 50 mph speed limit on A40 through the parish	50%	23%	8%	18%	82%
Introduce traffic calming	35%	27%	12%	27%	73%
Improve or extend pavements in Whitchurch	51%	11%	16%	22%	78%
Improve cycling infrastructure	41%	14%	16%	30%	70%

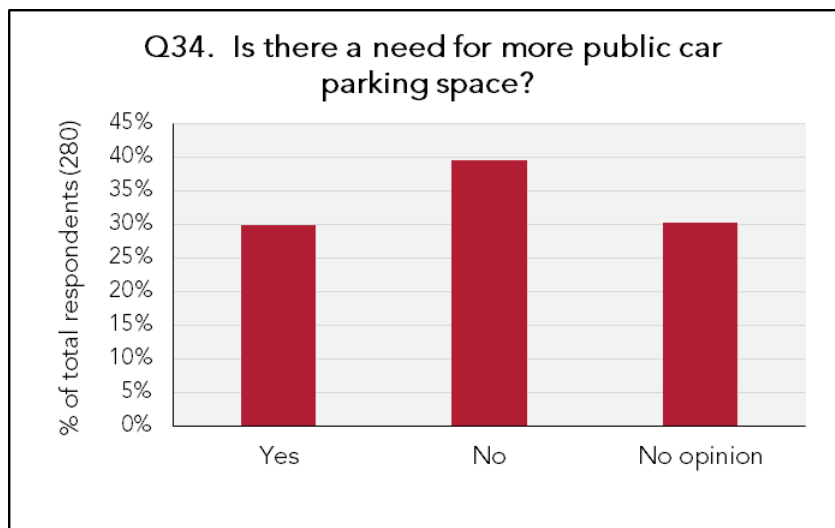


There were 47 comments from respondents who identified other improvements they thought necessary, a full list of comments see Appendix 2 but the main words and phrases are shown below:

School Hedges Driving Shop Residents  
 Road Surfaces Village Inadequate  
 Speed Limits Symonds Yat West  
 Traffic Priority Passing A40 Potholes  
 Whitchurch Clear Crockers Ash Pavements  
 Monmouth

Q. 34. Is there a need for more public car parking space?

	Number of respondents	Per cent of respondents
Yes	84	30%
No	111	40%
No opinion	85	30%
Total respondents	280	100%
Not answered	23	



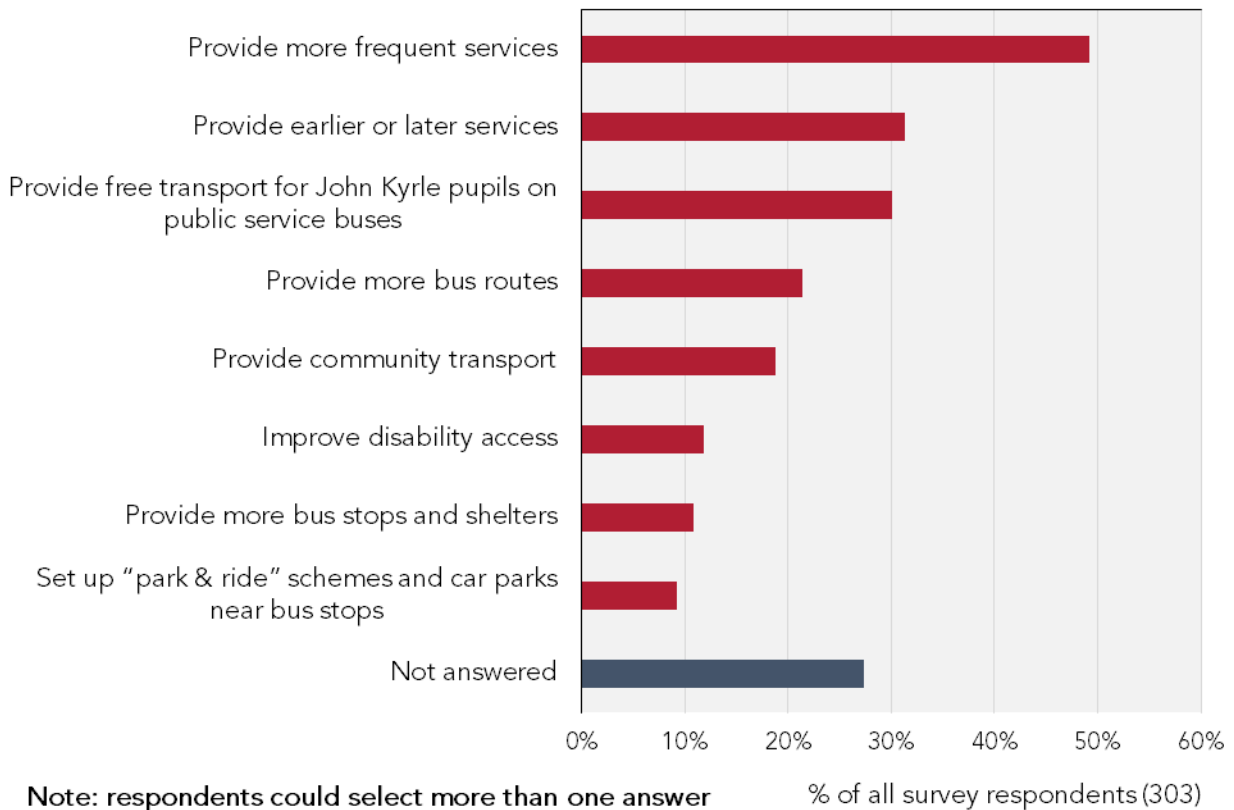
There were 71 comments for residents identifying where or for what purpose, a full list of comments see Appendix 2 but the main words and phrases are shown below:

Needs Lay-by Road Old Yat Hotel Woods Centre  
 School Play Area Parking Wye  
 Whitchurch Signage Village Symonds Yat

Q. 35. Availability of public transport for the parish is limited to infrequent bus services between Monmouth and Ross-on-Wye. To improve our use of more sustainable transport rather than relying on private cars, please indicate if the following would encourage you and your family to use public transport. *(Please tick all that apply)*

	Number of respondents	Per cent of respondents
Provide more bus routes	65	21%
Provide more frequent services	149	49%
Provide earlier or later services	95	31%
Provide more bus stops and shelters	33	11%
Improve disability access	36	12%
Provide free transport for John Kyrle pupils on public service buses	91	30%
Set up "park & ride" schemes and car parks near bus stops	28	9%
Provide community transport	57	19%
Not answered	83	27%
Total respondents	220	73%
Base*	303	100%

**Q35. Please indicate if the following would encourage you and your family to use public transport. (Please tick all that apply)**



There were 33 other ideas and/or requirements you have ticked from above, a full list of comments see Appendix 2.

## Improving Community Services

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Following the presentation of the Parish Plan in October 2014, the Parish Plan Steering Group with the support of the Parish Council and also the Parochial Parish Council, have been working to develop:

- a Good Neighbourhood Scheme and
- a Welcome Pack for new residents to the parish.

In addition the parish council are improving local communication methods within the parish by:

- a Parish Website,
- a Neighbourhood Plan Website,
- improving noticeboards and information boards throughout the parish
- setting up information points and book exchange facilities in the 3 Red Telephone boxes in the parish located at Symonds Yat West, Crocker's Ash and Great Doward.

Also the appearance of the parish has been improved by increasing the frequency and intensity of grass cutting throughout the parish, by the planting of spring bulbs in sites around Whitchurch and by setting up community litter picking events.

Q. 36. Please identify other community services that you think need to be improved or developed, so that you can be more supported in the parish.

There were 55 comments made. For a full list of comments see Appendix 2 but the main words and phrases are shown below:

Local Sports Events Business Roads Support  
Community Police Presence Recycling  
Services Children Elderly  
Symonds Yat West Doctors Surgery  
Parish Social Groups Bins Ages Lanes  
Village Hall

Q. 37. Assuming that you will still be living in the parish in 20 years' time, how would you like it to look?

There were 154 comments made. For a full list of comments see Appendix 2 but the main words and phrases are shown below:

Young People Larger Rural Cyclists Environment  
Clearer Parish AONB Status Natural  
Dual Carriageway A40 Thriving Roads  
Friendly Village Symonds Yat West  
Housing Cleaner Community Canoe  
Live Contained Beauty Daners Clean Smart Looks  
Age



## Whitchurch & Ganarew Neighbourhood Plan



### Whitchurch & Ganarew Group Neighbourhood Plan Questionnaire

#### Housing in the parish.

Herefordshire Council's Core Strategy was adopted on 16th October 2015. Policy SS2 states that a minimum of 16,500 new homes should be built between 2011 and 2031 in the county to meet market and affordable housing needs. From this figure 5,300 new homes are to be targeted in rural settlements, where a growth figure of 14% has been set. For Whitchurch and Symonds Yat West (the settlement as described by the council's Rural Housing Strategy) this translates into a minimum of 65 new dwellings. Of these 10 were completed between 2011 and 2014 and as at 01.04.2014 there were 12 "commitments" leaving a minimum of 43 more to be built by 2031.

Q.1. Do you believe that the Neighbourhood Plan should look to direct development in Whitchurch and Symonds Yat by allocating housing sites or should new housing in the village be directed by developers and the development control process?

- Allocate sites in the Neighbourhood Plan       Development Control process       No opinion

Q. 2. The Neighbourhood Plan cannot attempt to limit development less than that prescribed by the Core Strategy, however if the community so wished they could suggest a higher level. What level of development would you like to see in the parish between now and 2031? (Please tick one box)

- No more than 43 houses (Core Strategy minimum)  
 No more than 50 houses  
 No more than 75 houses  
 No more than 100 houses  
 More than 100 houses



Q. 3. What type of homes do you believe should be prioritised? (Please tick up to three.)

- Market homes for ownership.
- Market homes for rental.
- Custom and Self-build homes.
- Homes with shared ownership (part rent, part buy).
- Housing Association homes to rent.
- Supported/sheltered homes to buy.
- Supported/sheltered homes to rent.
- Other (please specify)

Q. 4. In what size development(s) would you prefer new homes in the parish to be built? (Please tick one.)

- On one or two large sites (20 to 40 homes).
- On a handful of mid-sized sites (10 to 20 homes).
- On a number of smaller sites (5 to 10 homes).
- On a high number of single plots and very small sites (1 to 4 homes).

Q. 5. On what sort of plots would you like to see new housing developed? (Please tick one box in each row)

	Strongly support	Support	No opinion	Oppose	Strongly oppose
Greenfield.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brownfield.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conversion of holiday homes to residential dwellings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conversion of redundant buildings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Restoration of derelict or abandoned buildings.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Others (please specify)

Q. 6. What type of housing do you feel that there is the greatest need for in the parish? (1 = strong need, 5 = no need).

	1	2	3	4	5
Starter homes (2 bedrooms).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family homes (3 bedrooms).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Executive homes (4 or more bedrooms).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adapted/easy access homes e.g. bungalows.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flats/apartments (one or more bedrooms).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supported housing/retirement homes.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Living/working properties (small scale enterprise located within or adjacent to the home).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other types of homes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Q. 7. Would you like to see the provision of plots of land for self-build and custom-build homes in the parish? (Please tick one).

- Yes – the Neighbourhood Plan should broadly encourage self-build projects.
- Yes – the Neighbourhood Plan should identify specific sites for self-build homes.
- No

Q8. Are there any specific sites which (should the land be available) you think are suitable for newhouses? (Please identify by postcode or description)

Q.9. Are there any specific sites where houses should not be built? (Please identify by postcode or description)

Q.10. Which of these do you consider to be important considerations for new housing development? (Please tick one box in each row)

	Very important	Quite important	Not important
Design that respects the style and built form of the area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of traditional local building materials.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Modern and innovative design.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
To use sustainable design and be energy efficient.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provision of off-street parking.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other features	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other features (please specify)

Q. 11. Please use the space below for any other comments on housing:

**Employment and Economy.** Please provide information about yourself:

Q.12. What is your current employment status? (Please tick the appropriate box)

- Employed full-time
- Employed part-time
- Self-employed
- Retired
- Un-employed and available for work
- Full or part-time education
- Homemaker
- Other (please specify)

Q. 13. Your place of work. (Please tick one box as appropriate)

- I work within the parish
- I work outside the parish
- I have no fixed place of work
- I am not working

Q. 14. If you do work within the parish, please identify the type of your employment by ticking the appropriate box(es).

- Visitor attraction or activity provider
- Visitor accommodation provider
- Agriculture or horticulture
- Industry and/or manufacturing
- Licensed premises
- Provision of services
- Catering
- Retail activity
- Transport and distribution
- Information Technology
- Offices
- Community or home care
- Other types of employment (please specify)

**The parish has a broad based economic structure. Businesses form a vital part of the fabric of our community, helping it to thrive and prosper. The Neighbourhood Plan could identify space for new and growing businesses.**

Q. 15. What types of employment should be encouraged locally? (Please tick as appropriate)

- Visitor attraction or activity provider
- Visitor accommodation provider
- Agriculture or horticulture
- Industry and/or manufacturing
- Licensed premises
- Provision of services
- Catering
- Retail activity
- Transport and distribution
- Information Technology
- Offices
- Community care
- Other types of employment (please specify)

Q.16. What would encourage new businesses to the parish? (Please tick as appropriate)

- More purpose-built premises
- Improved broadband
- Improved mobile phone reception
- Improved road access
- Others (please specify)

Q.17. Should the Neighbourhood Plan encourage land for businesses by suggesting locations for:

	Yes	No	No opinion
Small scale living and working properties	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Individual commercial or industrial units	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business centres (hub developments) that provide flexible work spaces, meeting rooms & managed services for local start-ups and small enterprises.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other types	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other types (please specify)

Q.18. Which types of land should be allocated for business development? (Please tick one box in each row)

	Yes	No	No opinion
Brownfield land (previously developed)	<input type="radio"/>	<input checked="" type="checkbox"/>	<input type="radio"/>
Greenfield land (undeveloped)	<input type="radio"/>	<input checked="" type="checkbox"/>	<input type="radio"/>
Conversion of existing buildings	<input type="radio"/>	<input checked="" type="checkbox"/>	<input type="radio"/>
Infill land	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other types	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other types (please specify)

Q.19. Where should new land for businesses be located? (Please tick one box in each row)

	Yes	No	No opinion
In or around Whitchurch	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In or around Symonds Yat West	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In or around Crocker's Ash	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In or around The Doward	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In or around Ganarew and Lewstone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
At Wyastone Leys	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other locations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other locations (please specify)

Q. 20. The space below is for your comments on employment and the local economy. If you want to make comments specific to a particular community (e.g. Crocker's Ash) please refer to it by name.

### Heritage and the Built Environment

Q. 21. Within the parish we have historic and listed buildings which are part of our heritage. Do you think that they should be better protected and presented? (Please tick the appropriate box)

Yes                                       No                                       No opinion

Comments:

Q. 22. We have many sites of archeological significance in the parish, including those dating from prehistorical times. Do you think that they should be better protected and presented? (Please tick the appropriate box)

Yes                                       No                                       No opinion

Comments:

Q. 23. Do you think it important that our green open spaces within our parish are maintained and protected from development? (Please tick the appropriate box)

Yes                                       No                                       No opinion

Comments:

## The Natural Environment

Virtually all of the group parish is part of the Wye Valley's Area of Outstanding Natural Beauty (AONB). It also contains Sites of Special Scientific Interest (SSSIs) and a wide range of natural habitats, some of unique status not found elsewhere in the country. In addition there is a wide range of flora and fauna to be found, some are unique to the parish. It is very important these habitats and their flora and fauna should be protected.

Maps of the AONB and the SSSIs in our parish can be found on-line at our website [www.wagpcnp.org.uk](http://www.wagpcnp.org.uk) together with maps identifying registered common land, areas at risk of flooding, areas managed by the Woodland Trust and local national nature reserves.

Our submission for a Neighbourhood Plan must include a Strategic Environmental Assessment (SEA) which identifies all parts of our natural environment that must be preserved and enhanced.

Q. 24. Within the parish we have a number of nature reserves and other areas under some statutory protection. Are there any additional areas of land or natural features that are important to you that you would like to see given more protection such as by becoming a local nature reserve or with a preservation order?

Yes  No  No opinion

If "Yes", please identify those areas:

Q.25. Do you have concerns about any of the following?

	Yes	No	No opinion
Pollution of water courses	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Land pollution	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Air quality (including airborne odours)	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Noise pollution	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Light pollution	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

If you answer "Yes" to any of the above, please explain here.

Q. 26. Would you like to see the establishment of a local Wildlife Group?

Yes  No  No opinion



Q. 27. Would you like to get directly involved in environmental conservation work?

Yes

No

No opinion

*(If interested please see contact arrangement at the end of this questionnaire.)*

Q. 28. Has your property suffered from flooding in the last 10 years as a result of: (Please tick any type of flooding that applies and the affected areas)

	Affecting your house	Affecting your grounds & outbuildings	Affecting your access
River overflow	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stream overflow	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Field run-off	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sewers overflowing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Road run-off (drains and ditches unable to cope)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

We have not suffered flooding but have concerns for possible future flooding for the following reason:

Q. 29. If you have experienced flooding please give your outline address, e.g. Old Monmouth Road, Whitchurch.

Q. 30. Please identify any views that you consider valuable to the community and that you would like to ensure are retained for the benefit of residents and visitors:

Q. 31. Please use the space below to make your own comments on the natural environment.

## Roads, traffic and transport

Q. 32.a. Do any of the following in the parish give you concern?

- Traffic speed
- Traffic noise
- Safety of pedestrians
- Safety of other road users
- Condition of road surfaces
- Safety of access and exit slip roads to the A40.
- Effectiveness of road signage
- Effectiveness of visitor signage
- Other issues
- Other issues, please specify:

Q. 32.b. Please identify the locations that give you concern about :

Traffic speed

Traffic noise

Safety of pedestrians

Safety of other road users

Condition of road surfaces

Safety of access and exit slip roads to the A40.

Effectiveness of road signage

Effectiveness of visitor signage

Other issues

Q. 33. If you have responded to Q. 30 please give your views on the following ideas for improving traffic issues. (Please tick one box in each row)

	Yes	No	No opinion
Reduce speed limits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduce speed limits in Whitchurch and Crocker's Ash where none exist	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduce a 50 mph speed limit on A40 through the parish	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduce traffic calming	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve or extend pavements in Whitchurch	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve cycling infrastructure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please identify other improvements you think necessary

Q. 34. Is there a need for more public car parking space?

- Yes     
  No     
  No opinion

Please indicate where:

Q. 35. Availability of public transport for the parish is limited to infrequent bus services between Monmouth and Ross-on-Wye. To improve our use of more sustainable transport rather than relying on private cars, please indicate if the following would encourage you and your family to use public transport. (Please tick all that apply)

- Provide more bus routes
- Provide more frequent services
- Provide earlier or later services
- Provide more bus stops and shelters
- Improve disability access
- Provide free transport for John Kyrle pupils on public service buses
- Set up "park & ride" schemes and car parks near bus stops
- Provide community transport
- Please identify other ideas and/or requirements you have ticked from above:

## Improving Community Services

Following the presentation of the Parish Plan in October 2014, the Parish Plan Steering Group with the support of the Parish Council and also the Parochial Parish Council, have been working to develop

- a Good Neighbourhood Scheme and a
- Welcome Pack for new residents to the parish.

In addition the parish council are improving local communication methods within the parish by:

- a Parish Website, a Neighbourhood Plan Website, improving noticeboards and
- information boards throughout the parish setting up information points and book
- exchange facilities in the 3 Red Telephone boxes in the parish located at Symonds Yat West, Crocker's Ash and Great Doward.

Also the appearance of the parish has been improved by increasing the frequency and intensity of grasscutting throughout the parish, by the planting of spring bulbs in sites around Whitchurch and by setting up community litter picking events.

Q. 36. Please identify other community services that you think need to be improved or developed, so that you can be more supported in the parish.

## Vision for the future

Q. 37. Assuming that you will still be living in the parish in 20 years' time, how would you like it to look?

If you would like more information or are interested in getting involved with volunteering please contact the parish clerk, Keith Shilton tel. 890227.

**Thank you for taking the time to complete this questionnaire.**

**Please place it in the envelope provided and either leave it outside your house in the plastic cover provided, or give to the volunteer who will be calling to collect it.**

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